



Hotel

H1. You are traveling and arrive at the hotel in the evening for check-in. It's very late and you want to go to sleep. You have already received your key and room number from the receptionist. You worry for a moment about how you will be notified when the fire alarm goes off in the hotel. You ask the receptionist if there is a solution for this.

H2. You are traveling with your partner. You have just left your luggage in your room and are getting ready to go on a city trip. You stop by the receptionist to ask which sights in the city are worth seeing.

H3. You are abroad for work. You've just attended a conference all day and you arrive exhausted in your hotel room. You look at a flyer that is on a small desk in your room. It contains information about some of the leisure facilities in the hotel, including spa. But it doesn't say whether you have to pay extra or not. You go to the front desk to check.

H4. It's your first night sleeping in your hotel room. You are a bit uncomfortable in your bed. You can feel the pillows are a bit too hard for you. You look in the closet for other pillows, but the closet is empty. You go to the front desk to ask for softer pillows.

H5. When you check in at the hotel, you and your travel companion received a key with a room number. You enter the room and notice a double bed. When you booked, you thought you opted for two single beds. You're going to check with a receptionist.

H6. You have just arrived at the hotel where you will stay one night. Tomorrow you have to attend a meeting and then you go home again. You check on your smartphone how far it is on foot to the location where you have to attend a meeting. An hour and a half. You ask the receptionist if he can arrange for a taxi tomorrow.

H7. You and your travel companion have just completed a three-day city trip and will return to the hotel in the evening. Tomorrow, before you have to take your flight back in the evening, you want to take a look around the city and return to the hotel to freshen up. You ask the receptionist what time you have to check out tomorrow.

H8. You are traveling by car. You arrive in a city where you will stay in a hotel. You have parked your car and you see on the parking meter that it is quite expensive to leave your car parked in the city for a whole day. You ask the receptionist of the hotel if they can offer a free parking space.

H9. You are in another country for your work. You have booked a hotel for two nights. On the news you read that the airport where you have to take the return flight is on strike on the day that you have a return flight. You ask the hotel if you can book an extra night.

H10. You are on holiday abroad. Only when you unpack in your hotel room do you realize that you have forgotten to bring your travel alarm clock with vibrating function from home. You would like to get up on time tomorrow for the breakfast service at the hotel and then start your city trip. You ask the receptionist if they happen to have alarm clocks for deaf and hard of hearing people in stock.



Restaurant

R1. You are sitting at a table in a restaurant. You go through the menu, but it's in a different language that you don't master very well. You have allergies and you are not sure whether you would choose a specific dish. You ask the waiter if you can eat this dish if you are allergic.

R2. You are chatting with your table companion in a restaurant. You talked about a mutual acquaintance who posted a video on social media. You would like to show it, but you fear that your data on your smartphone would not be enough. You call the waiter to your table and ask what the password of the WiFi of the restaurant is.

R3. You and your friend decided to try something new and enter a Lebanese restaurant. When you read the menu you realize that the menu is completely unknown. You are easy eaters and open to new challenges. You ask the waiter what he would recommend.

R4. You are in a Greek restaurant with your partner. You go through the menu together. You decided together to have an appetizer first, then go for the main course. But from the menu it is not clear if the starter is big enough for two people to share. You ask the waiter.

R5. It's sunny weather. There are eight of you who spontaneously meet for a drink on a terrace. It's so cozy that you lost track of time. You are hungry and want to go to a restaurant. You found a restaurant across the street. You ask the waiter if you can book for eight people.

R6. You are in a busy restaurant and you have been waiting for the order for a while. After half an hour, the order is finally delivered to your table. The waiter apologized that you had to wait so long. You noticed that there is a hair on your food. You don't want to eat it and ask the waiter to bring a new one.

R7. You eat in an Italian restaurant. However, the menu is completely in Italian and you didn't understand anything. You took a risk and ordered a dish. However, when the waiter brought your order you saw that it contained fish. You don't eat fish, so you ask the waiter if you can still change your order.

R8. You go out with your partner for their birthday in a city. You are done shopping and would like to go to a restaurant. Your partner chose an Indian restaurant, but you can't stand spicy food. You give your partner a dinner of their choice because it is their birthday. You go through the menu and you want to ask the waiter which dish is least or not spicy.

R9. You ordered two pizzas at an Italian restaurant. But before you had already taken a nice starter. When the waiter brought two pizzas to your table, you were shocked at how big they were. You couldn't eat all the pizzas anymore, only half is left. You ask the waiter if you can take the rest home.

R10. You and your friend step into a restaurant. The waiter will guide you to a table for two at the back of the restaurant. You weren't given the choice to pick a table. The back is quite darker than the front. You know that it will not be pleasant to be able to communicate in sign language. You ask the waiter if you can move to another table with more light.



Transport

T1. You take a long flight to the United States. You have to transfer at another airport. You only have a short transfer time and you are a bit worried because the airport where you have to transfer is quite large and that you will need time to find your way to the right gate. You ask an employee at the counter for guidance there at the airport.

T2. You arrive at the airport and you have dropped off your large suitcase at the check-in desk. Now you only have your hand luggage. But you still have some food and drink left in your hand luggage. You ask the employee at the counter what you can take with you in your hand luggage on the flight.

T3. You arrive at the airport and it is very busy. There are long queues at all counters. You have already checked in online before, but you still have your suitcase with you. You ask an employee at the airport whether you should join the queue after all.

T4. You have booked a train ticket from to Paris. When boarding, you look for your seat number that is shown on the ticket. You found it, but it's a window seat. You know it's going to be a long train ride and you go to the bathroom a lot. You ask the person next to you if you can change seats so that you sit on the aisle.

T5. You and your friend just did a city trip. You left the hotel in the morning without a raincoat, because then the weather was still sunny. But in the evening it rains a lot. You decided to take a taxi to return to your hotel. You will find a taxi parked waiting for new passengers. You ask the driver how much a taxi ride to your hotel costs.

T6. You arrive at a bus stop. You know that you have to buy a bus ticket in advance at a machine, because the bus driver does not sell tickets normally. However, it was not possible to buy a ticket with your bank card via a machine. Luckily you have enough cash with you. You get on the bus anyway and ask the driver if you can buy a ticket with cash.

T7. You just landed at the airport. It is a large airport and it is not immediately clear to you where to pick up your suitcase, because there are no information screens available. You suspect that information was communicated in spoken form, perhaps already on the plane or in the airport. You ask an employee where you can pick up your suitcase.

T8. You're on a train for a long ride. You would like to watch some videos on your smartphones, but you see that the battery is almost empty. You are lucky to have your charger with you. But you won't find an outlet anywhere. You ask the conductor where you can charge your mobile phone.

T9. You are traveling abroad. You are on a local train and would like to visit a local rural village. But you see that there are no information screens with information about intermediate stops. You ask the conductor after how many stops you have to get off.

T10. You are waiting at the gate in an airport. The screen says that your flight has a major delay. You are very tired and would like to take a short nap on a seat at the gate. You ask the flight attendant how long the delay will take.